



OMBUDSMAN PROGRAM

If you work at a NASA Center and you experience work issues, the NASA Ombudsmen are here for you.

THE PROGRAM PROVIDES:

- A **safe place** to raise concerns
- An opportunity to **be heard**
- An opportunity to **consider options**
- **Coaching**

CONFIDENTIALITY

- ◇ Meetings are private.
- ◇ The Ombudsman will not reveal your concerns to others without your permission.
- ◇ If you grant the Ombudsman permission to talk with others about the issue, your name will not be used without your permission.

INFORMALITY

- ◇ Discussions are off the record and not subject to Freedom of Information (FOIA) request.

NEUTRALITY

- ◇ The Ombudsman
 - Does not take sides
 - Helps you get information
 - Presents possible solutions, and
 - Works to facilitate resolution among all parties

INDEPENDENCE

- ◇ Operates independently from any specific management chain.

Visit the Ombudsman Program Homepage at:
<http://ombuds.hq.nasa.gov>

Your Ames Research Center
OMBUDSMEN



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You may also contact an Ombudsman from another NASA Center. Contact information available at:
<http://ombuds.hq.nasa.gov/contact.htm>